cient quantity of alcohol to the public sector units suffering from its scarcity for production of medicines; and

(b) the details of suggestions received in this regard and the action taken thereon?

THE MINISTER OF STATE IN THE MINISTRY OF CHEMICALS AND FERTILIZERS (DR. CHINTA MOHAN)(a) and (b) The requirements of alcohol of the public sector units for production of medicines are being duly catered to through inter-State/ intra-State allocations from time to time.

Public Grievances

19. SHRI BHAGWAN SHANKAR RAWAT: Will the PRIME MINISTER pleased to state:

(a) the number of public grievances received by the Ministry of Personnel, Public Grievances and Pensions during the period from April 1, 1990 to March 31, 1991;

(b) the number of grievances out of them upon which action has been taken;

(c) the number of grievances found to be correct; and

(d) the number of guilty persons against whom action has been taken where the grievances were found correct?

THE MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS (SHRIMATI MARGARET ALVA) (a) to (d) The Ministry of Personnel, Public Grievances and Pensions received about 15000 complaints/public grievances during the period April 1, 1990 to March 31, 1991. These were sent to the Ministries/Departments concerned for taking necessary action expeditiously. Grievances are substantively dealt with by Ministries /Departments that are administratively concerned with the subject matter. They take appropriate action and intimate the complainant/petitioner about it. There is no centralised system for recording action taken in respect of individual grievances.

Allotment of Government Accommodation

20. SHRI JEEVAN SHARMA: Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether Government flats in Delhi have been allotted to persons other than government servants and MPs;

(b) if so, the details thereof and the reasons therefor;

(c) the details of the criteria laid down for different categories of persons to whom the flats have been allotted and since when this practice is in vogue and the number of times the criteria was changed;

(d) the details of the categories of persons to whom the flats were allotted and for how long a period, giving the maximum period permissible;

(e) whether any maximum income criteria has also been fixed for each category of persons; and

(f) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI M. ARUNACHALAM): (a) Yes,Sir.

(b) and (c) The details of such allotments are given in the Annexures I-VI.

Certain non entitled categories such as freedom-fighters, social workers and artists were allotted form the beginning after getting the approval of CCA in individual cases.